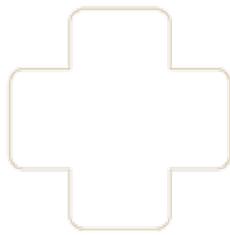




Unified
Group Services



"We take care of the Customer ... and then some!"

When you are deciding on health care options for your customers, you have many things to consider. You want to choose an administrator that will meet all of your customer's needs. Turnkey service, cutting-edge technology, fast claim turnaround, and 24/7 service, all from a company with a solid reputation and a high customer satisfaction record. Your customer wants all this and a top-of-the-line benefits program to help them get the best value for their health care dollar.



Unified Group Services is dedicated to excellence in customer service, and we recognize your needs by providing timely and careful attention to every single one of our customers.

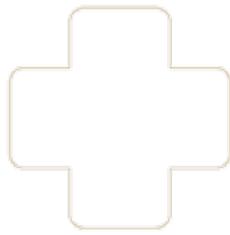
Why choose Unified Group Services for your TPA needs?

- Dedicated claims account managers/ live answer phone operating system
- Benefit modeling and claims replay software
- Superior customer service record since our inception in 1996
- 24/7 broker access to online Medical/Rx/Dental/Vision reporting — as current as yesterday's business
- Members of SPBA, SIIA, and NAHU
- 5 business day turnaround on claims processing

(continued)



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"We take care of the Customer... and then some!"

- Stop loss reinsurance placed by broker or Unified (broker's choice)
- Smooth and effective billing and payment processes.
- In-house compliance administrative services
- Online wellness tools accessed through your own secure benefits website
- 90% of repriced claims received electronically
- Ad-hoc reporting for broker and employer at no additional cost
- FSA/HRA/HSA consumer driven health plan administration
- Custom implementation
- Auto-adjudication rates as high as 40%
- National network partner with CIGNA
- POS rebates available through our partners CVS Caremark and Envision Rx

To learn more about what differentiates us, please visit us at **www.UnifiedGrp.com**

To further assist you, Unified Group Services representatives are available for presentation, enrollment, and educational meeting support.

Here's what some of our broker/consultants say:

"Unified Group Services understands who a broker is. They respect my role and are receptive and accommodating to my ideas."

"There is a structure in place at Unified Group Services that allows them to combine the attitude and customer service of a small company with the capabilities of a large company. I always feel welcome when I walk in the door."

Please contact us for additional information:

Toll Free: **800-291-5837** Local: **765-608-6680** Email: **MarketingInfo@UnifiedGrp.com**